

Repairs Technician Groundwork

Don't just find a job. Feel it.



You'll complete a wide range of duties and responsibilities relating to reactive and planned works, with a particular focus on works of a groundworking nature.

Connect with what you'll do

In the role you'll:

- ▶ Deliver high standards of repairs and maintenance work including paving, flagging and drainage with a particular focus on fencing and general grounds maintenance.
- ▶ Be able to conduct any associated minor brickwork repairs.
- ▶ Work collaboratively with other operatives and teams to make sure we can address and update the customer on all their needs, not just related to the works you're there to complete.
- ▶ Always provide excellent customer service, taking the time to listen, understand and then identifying the best way forward
- ▶ Perform any work associated tasks to reduce reliance on other trades
- ▶ Complete work in accordance with the required specifications, current legislation, British Standards, Codes of Practice, safe systems of work and recognised industrial standards for such work, minimising damage to the fabric of the property
- ▶ Make sure job orders are received, planned and completed on time and to quality
- ▶ Receive and handle materials in line with safety requirements, using plant and machinery where required
- ▶ Ensure any associated access issues are raised with relevant teams
- ▶ Ensure that all relevant documentation is processed, and systems are completed in a timely manner

Connect with how you'll do it

We're looking for someone with experience of:

- ▶ Previous experience in a similar groundwork role within occupied properties.
- ▶ Ability to undertake or understand associated trade tasks such as brickwork and drainage.
- ▶ Previous groundworking trade experience
- ▶ A full UK driving licence
- ▶ Understanding and adhering to construction related health & safety regulations and site-based activities

The key behaviours we expect in the role include:

- ▶ Role modelling our values: We know our stuff / We make it happen / We care.
- ▶ Communicating passionately and authentically across different channels, adapting your style for a diverse range of customers and colleagues.
- ▶ Demonstrating inclusive behaviours, respecting and embracing difference and listening to other people's unique perspective
- ▶ Creating an environment that supports continuous learning, develops high-performing teams and delivers high levels of engagement
- ▶ Championing collaborative working across the organisation
- ▶ Being digitally savvy, learning our systems quickly and using them to deliver an amazing customer service experience.
- ▶ Effective planning and prioritising by focusing on the things that will make the biggest difference.
- ▶ Making wise decisions and solving problems without overcomplicating things.
- ▶ Building trust by doing what you say you will
- ▶ Remaining curious to bring fantastic new ideas to your role which stretch you and improve the customer experience.