

Data and Analytics Manager

Don't just find a job. Feel it.



You'll lead the Data and Analytics function to successfully deliver against the organisational objectives and provide strategic leadership, expertise and guidance

Connect with what you'll do

In the role you'll:

- ▶ Provide strategic leadership across all aspects of business intelligence, data governance, data quality improvement, and the data platform.
- ▶ Develop and implement a company-wide data strategy and ensure alignment and support from all stakeholders.
- ▶ Develop and implement a robust data management framework covering people, process and technology, driving tangible improvements in data quality
- ▶ Implement a culture of data ownership supported by robust processes and be accountable for the data platform, ensuring effective management, governance and quality processes are implemented across it.
- ▶ Manage and mentor the team, ensuring effective triage and prioritisation of requests including report development, data engineering, data platform architecture, data and information governance, change management and data quality.
- ▶ Identify the most suitable roadmap for key data aspects (i.e. MDM, data quality tooling, data standards etc.).
- ▶ Oversee the data platform architecture and roadmap, ensuring it remains fit for purpose, scalable, secure and aligned to enterprise architecture principles, while setting technical direction and enabling effective delivery of business intelligence, analytics and operational data needs
- ▶ Ensure the availability, reliability and integrity of the business intelligence function and the underlying data platform, and that service availability and quality meets requirements.
- ▶ Ensure the accurate and timely delivery of complex reports and data to business stakeholders, including regulatory returns
- ▶ Successfully collaborate with stakeholders to ensure data and information are considered key assets and managed appropriately
- ▶ Work closely with the DPO to maintain GDPR compliance.
- ▶ Advocate adoption of the UK Housing Data Standard and ensure implementation.

Connect with how you'll do it

We're looking for someone with experience of:

- ▶ Leading and managing effective data and information functions, including improvement, governance and data platform capability.
- ▶ Demonstrable thought leadership in the field of data and information, owning the related governance.
- ▶ Improving data quality with tangible outcomes, including introducing governance, standards, practices, methods and principles for structured, semi-structured and unstructured data.
- ▶ Knowledge of BI and data engineering capability, including reporting technologies, data pipeline design, analytics and reporting, and oversight of cloud data platforms and data platform capabilities.
- ▶ Knowledge of technology solutions, trends, and techniques including business intelligence tools and techniques and the ability to disseminate that knowledge to other stakeholders.
- ▶ Experience of data mapping, reconfiguration and manipulation to ensure accurate data is available across systems at the right times by users.

The key behaviours we expect in the role include:

- ▶ Role modelling our values: We know our stuff / We make it happen / We care.
- ▶ Demonstrating inclusive behaviours, respecting and embracing difference and listening to other people's unique perspective.
- ▶ Communicating passionately and authentically across different channels, adapting your style and methods to meet the needs of a diverse range of customers and colleagues.
- ▶ Taking ownership and being tenacious to make things happen.
- ▶ Building trust by doing what you say you will.
- ▶ Remaining curious to bring fantastic new ideas to your role which stretch you and improve the customer experience.
- ▶ The ability to create an environment where people feel comfortable to be themselves, treating everyone as equals and encouraging a contribution from all.