

Repairs Technician Carpenter

Don't just find a job. Feel it.



You'll complete a wide range of duties and responsibilities relating to reactive and planned works, with a particular focus on works of a carpentry nature.

Connect with what you'll do

In the role you'll:

- ▶ Complete installations, repairs and maintenance work with a particular focus on work of a carpentry nature, including but not limited to joinery and repair works which can include staircases, windows, doors, furniture and more
- ▶ Identify and undertake technical work as required, including but not limited to inspections, testing, diagnostic work and installations.
- ▶ Work collaboratively with other operatives and teams to make sure we can address and update the customer on all of their needs, not just related to the works you're there to complete.
- ▶ Always provide excellent customer service, taking the time to listen, understand and then identify the best way forward
- ▶ Carry out some minor after-trade work such as brickwork, plastering and basic plumbing
- ▶ Complete work in accordance with the required specifications, current legislation, British Standards, Codes of Practice, safe systems of work and recognised industrial standards for such work, minimising damage to the fabric of the property
- ▶ Make sure job orders are received, planned and completed on time and to quality
- ▶ Receive and handle materials in line with safety requirements, using plant and machinery where required
- ▶ Ensure any associated access issues are raised with relevant teams
- ▶ Ensure that all relevant documentation is processed, and systems are completed in a timely manner

Connect with how you'll do it

We're looking for someone with experience of:

- ▶ Previous experience in a similar all-round multi-trade role within occupied properties.
- ▶ Ability to undertake associated trade tasks such as plumbing, carpentry, patch plastering, wall and floor tiling, knowledge of UPVC repairs and installations
- ▶ Previous carpentry/joinery trade experience
- ▶ Ability to read construction drawings
- ▶ A full UK driving licence
- ▶ Trade Qualification at National Vocational Qualification 2 or equivalent

The key behaviours we expect in the role include:

- ▶ Role modelling our values: We know our stuff / We make it happen / We care
- ▶ Demonstrating inclusive behaviours, respecting and embracing difference and listening to other people's unique perspective.
- ▶ Communicating passionately and authentically across different channels, adapting your style and methods to meet the needs of a diverse range of customers and colleagues.
- ▶ Taking pride in being organised, so you can deliver your promises on time
- ▶ Being a great team player and working collaboratively with people to make things better
- ▶ Remaining curious to find better ways of working to improve the customer experience
- ▶ Seizing opportunities by being brave and stepping outside of your comfort zone
- ▶ Holding your hands up if you make a mistake and quickly re-focusing to put things right
- ▶ Building trust by doing what you say you will